



About visitor car parking

There are two options for visitor parking at Bedford Park:

- 1. Visitor parking machines, or
- 2. CellOPark our online parking system (cellopark.com.au)

Valid parking sessions are required by visitors between the hours of 9am to 5pm Monday to Friday. Parking is free on nationally recognised public holidays and weekends.

Visitors can park in all car parks except 1, 17, 19 and 21 using the parking machines and CellOPark. Please note, car parks 6 and 13 are 2 hour maximum parks only.

Visitor parking machines are located in car parks 2, 4, 5, 6, 7, 9,13 and on University Drive, eastern side adjacent to Sturt Oval. Once a parking session is purchased at a visitor parking machine, you can move to a different car park in same zone (eg a general to a general zone or a two hour to a two hour zone).

When using CellOPark it's important to park in the right visitor zone. Please read the section on parking zones below for more information. By parking at Bedford Park campus you accept the terms and conditions available on our website <u>flinders.edu.au/parking.</u>

Visitor parking machines

Where are the parking machines located?

Visitor parking machines are located in car parks:

- Car park 2 near the Education building
- Car park 4 western side of the car park in front of the Social Sciences South building
- Car park 5 western end of the lower section under the stairs
- Car park 6 western end of the lower section (2 hour parking only)
- Car park 7 western end
- Car park 9 northern end of the upper level adjacent to the entry path to level 3 Physical Sciences building
- Car park 13 eastern end of car park at pedestrian entry to Sturt campus (2 hour parking only)
- University Drive eastern side, adjacent Sturt Oval

Please note: parking machines are credit card only and ticketless.

How do you use the parking machines?

Follow the prompts on the parking machine to enter your car licence plate details, then use your credit card (or debit card with credit card function) to pay.

How do you get a receipt from the parking machine?

- To obtain a receipt, make a note or take a photo of your receipt number.
- Go online to my-receipt.com and enter your receipt number and registration plate.
- There is a free, once-off registration for the receipt system. You only need to set this uponce.

CellOPark online parking system

Visitors can use the online parking system CellOPark to park at Bedford Park campus. CellOPark enables you to transact your parking through:

- An app on your mobile phone
- Through the CellOPark website via any internet connected device or
- The CellOPark call centre on 1300 467 275 (1300 GO PARK).

How do I register to use CellOPark?

Download the app from the App store for IOS or Android. There is a free, one-off registration. On registration you must provide the following:

- Contact details
- A current local mobile phone number. If you don't have a mobile number call CellOPark on 1300 467 275 (1300 GO PARK)
- Vehicle registration number (plate number)
- A valid payment method (can be a valid Visa or MasterCard credit/debitcard)

After this one-off registration, you can use the system straight away.

How do you start and stop a CellOPark parking session?

Use one of the three easy options below:

- Use the CellOPark app on your smartphone. Simply select the vehicle, location and zone and click "Start" or Stop.
- Call CellOPark on 03-91111799 and follow the prompts or the session will end automatically.
- Go to your online account at <u>cellopark.com.au</u>, go to "Live Parking", select the vehicle, location and zone and click 'Start' or 'Stop".

CellOPark parking zones

A parking zone is linked to where you are parked on campus and affects who can park (eg students, staff or visitors), time limits (eg 2 hour only) and how much you pay. It's important you enter the right zone when starting and stopping your parking session.

Entering the wrong zone could result in you being charged incorrectly or may result in a fine.

You may be required to quote the 7 digit zone code listed if you're liaising with CellOPark. You can also use the map in the CellOPark app to determine which zone you're in.

- General parking (visitors) zone 1500101 all car parks except 1, 17, 19, 21
- Two-hour maximum parking areas zone 1500500 in car parks 6 and 13 two-hour only or designated two-hour bays in car parks 4, 5, 7 and 15.

After you've selected the zone you want, you can start and stop your parking sessions and pay only for what you use.

More information or queries?

For more information including step-by-step instructional videos, a campus map and other supporting resources are available on our website <u>flinders.edu.au/parking.</u>

For general parking queries and information about visitor parking machines please call the Flinders customer service team on 8201 2733.